

## ACCELERATING BUSINESS CHANGE, INNOVATION & DEVELOPMENT





# PORTFOLIO







## ACCELERATING BUSINESS CHANGE, INNOVATION & DEVELOPMENT



We provide bespoke business development solutions for streamlining and enhancing customer acquisition, with a particular focus on digital branding, marketing, automation and fulfilment. Development is provided through consulting, done-for-you digital processes, workshops and training.

# **Development Includes:**

- Redesign of customer acquisition
- Digitalising marketing and sales processes
- Creating online content and strategic websites
- Branding innovation and implementation
- Email marketing automation
- Social media branding and advertising

Website: www.discoverchangeltd.com Online platform: www.idiscoverchange.com Testimonials: www.discoverchange.ltd/testimonials





# **Consultant Details:**

# **Susanne Virtanen**

Director & Business Development Consultant at DiscoverChange Old Market Place, Market Street, Oldbury, B69 4DH

Email: susanne@discoverchangeltd.com Mobile: 078 078 37 285 Phone: 0121 405 5005

Bio: www.discoverchange.ltd/susannes-bio

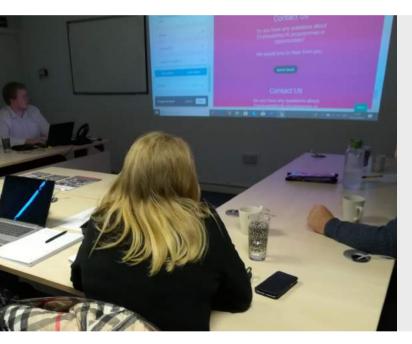


## EmployabilityUK, Charity for Employment Skills Development

# **Project Outline**

The client had been planning to make staff induction and learner engagement more efficient, particularly as the charity had rapidly grown and demand was challenging to handle at times. After careful needs analysis, DiscoverChange created an online platform that successfully caters for both objectives. The new system allows volunteers and staff to be digitally acquired and inducted, as well as for learners to continue their learning and development after EUK workshops are delivered. Additionally, pages have been carefully designed to raise awareness of EUK services and social media campaigns were put in place to effectively drive traffic to relevant pages. This has enabled the charity to interact with the target audiences in a highly efficient and scalable manner. DiscoverChange also facilitated comprehensive staff training to manage the new platforms.



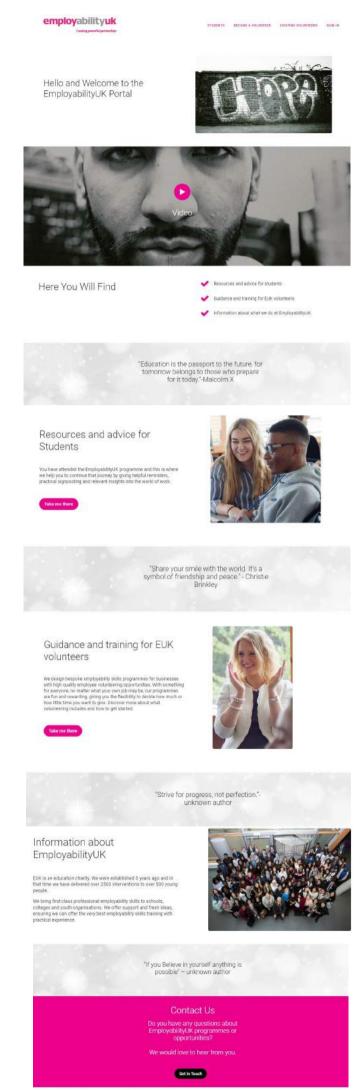


# **Development Consisted Of:**

- Regular business strategy sessions
- Design digital learner journey
- Creation of online training platform
- Content design and copy writing
- Design of digital volunteer induction
- Leverage existing stakeholder successes
- Comprehensive training and technical support

"The team at EmployabilityUK were looking to develop an online tool to better support our learners on their journey to employment and also provide resource and information to our existing volunteers. Susanne and Ed put together a clear strategy on how this would be done and kept us involved throughout the development journey, with regular feedback throughout. It has been a fantastic experience working with the DiscoverChange team and the completed project reflects the vision we had for the Portal. Di Vernon said "We would highly recommend DiscoverChange to any business organisation looking to develop their online platforms. They completely understand the brief and deliver a fantastic end product".

## EmployabilityUK



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## Ellen Mukwewa – Marell Consulting Limited, School Improvement Consultants

# **Project Outline**

The client wanted to create and improve online processes that bring enquiries and qualified prospects. This involved reflecting on the customer journey and creating value-driven downloadable content that responds to customer needs. DiscoverChange improved Marell's website layout, content and graphics to be more user friendly and to properly leverage and showcase previous customer successes. Social media profiles were created to reflect on particular expertise within the industry, and consequent social media posts immediately raised awareness and interest within Marell Consulting's ideal customers – leading to enquiries and new contracts.





# **Development Consisted Of:**

- Refining of the business concept and sales funnel
- Created an automated email marketing campaign
- Improved the content of existing marketing emails
- Visually improved the resources given to customers
- Evaluated and improved the company website
- Created a company Facebook page
- Supported with external training workshops
- Social media posts and images
- Showcasing customer testimonials and successes

"I signed a contract with DiscoverChange because I was struggling to get new clients. We began with an intensive half day session during which Susanne asked me everything about my business and through discussion led me to a clear map of my sales funnel; helped me clarify my product offer; priced up my service packages. Susanne and Edward helped me to create an effective marketing strategy, improved my website, created me a Facebook page and online training platform, set up a lead generation and 121 booking process, and even provided 121 support in my live workshops. They also helped to schedule professional and branded posts, and I got my first enquiry almost immediately - he is now a client. If you are struggling to get more customers, I would recommend DiscoverChange, Susanne and Edward. Great job guys, thank you!"

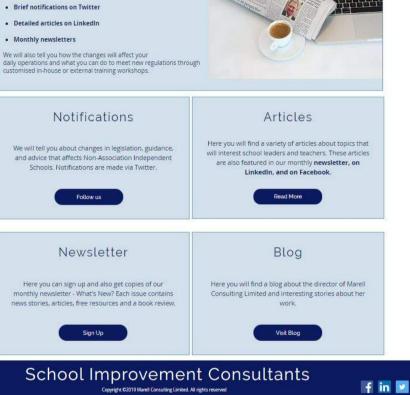
## Ellen Mukwewa



Home

News





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Sign Up To Our Monthly Newsletter You can now subsoribe to our newsletter for the leaders of Non-association Independent Schools. Titled "What's New?", it includes a roundup of the latest news in education. Ofsted and the DE. This helps you save a great deal of time and prepare for inspection efficiently and systematically. You will also receive a free guide: 4 Steps to Compliance with Independent School Standards First Name *	4 STEPS TO ENSURE CONSISTENT COMPLIANCE WITH <u>THE STANDARDS</u> Advice for independent Schools
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School Name	Marell Consulting Limited
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Please confirm that you would like to hear from Marell Consulting Limited:	
You can unsubsoribe at any time by clicking the link in the footer of our emails. For information about our privacy practices, please visit our website.	"I advectised for someone to offer me technical education knowledge and understanding after being commissioned to support a school that had been rated inadequate by Ofsted. Interviewed a number of projec, but like showledge of the confidence in the understanding of the suppertun process and of the knowledge of the
We use Malching as our marketing platform. By cicking below to subscribe, you advrowledge that your information will be transferred to Malchings for processing. <u>Learn more about Malching's privacy practices</u> <u>here</u> .	Independent School Standards and education more generally. That was almost two years ago and the school has moved from strength to strength with her input and support." <i>The tanue</i> - Oldheat Manne Louid



## Sarah Potter – Peer Genius, Professional Networking & Development

# **Project Outline**

The client wanted to launch a brand-new concept that enables company directors to network and enhance their professional development. DiscoverChange created a new Facebook business page and new online profiles to reflect the offer, and a new online membership platform was created to support leaders with their professional development – this is an automated sales and fulfilment system where members can independently learn and develop. Social media engagement strategy was carefully designed and implemented that lead to hundreds of successful event bookings, and Peer Genius continues to lead the way in innovative professional networking for company directors.





# **Development Consisted Of:**

- Branding strategy and online profiles
- Social media engagement strategy
- Services creation and promotion
- Facebook page creation and promotion
- Membership platform design and creation
- Email marketing automation
- Online programmes and resources
- Event and public speaking support
- Partnership agreements creation

"I'd highly recommend this business development programme for others. I've had the idea of my networking business concept for a while but I didn't know how to commercialise it. I attended Susanne's branding and digital marketing workshop; it blew my mind and could see how passionate she is about helping individual businesses. So now having worked with DiscoverChange, I've organised numerous events and I have my website and a membership platform for subscription, meaning my business is now scalable, even to become nationwide! That means I can help many more HR directors and consequently their employees. It's been really useful to have our regular meetings and phone calls and how you really understand my business. I don't think I would have had the traction and success without DiscoverChange, thank you!"

## **Sarah Potter**



## Welcome to Peer Genius

Peer Genical provides a greak capportunity to network with the minicked concessionals within your sector, learn from expert seases from leading bands and engage on a collision membershore justicities and though-droughing approach heters you to confloently and interegraphy achieve your professional and counsed singurations.

#### Join Our Next Midlands Event

Peer Genius facilitates innovative and exclusive events for business leaders with a minision to advance collaboration and professional development, howcase new technologies and build a community of like-minished professionals.

Peer Genius is run by Sarah Potter who is passionate about helping business leaders to connect and innovate. Her background is in HR and roaching on workplace performance. She has organised numerous networking and business growth events for a range of groups and organisations.



#### Peer Genius

What Are the Benefits of Joining Live & Online?

- Free to attend
  Online and face-to-face interaction
  Mix of industries
  His director level
  Validate and share what you know
  Learn new ways of working
  Tirtel and tested case studies
  No eake-mixtorment
  Onmic expert industry speakers
  Chance to deate and have round table discussions
  Easily accessible locations
  Chance to support others

#### Our Approach

Peer Genius is your Go-To industry expert for professional development providing:

- Peet networking in a range of UK locations
  Dnillne resources and toolkits
  Monthly membership for continued support
  Opportunities for sponsorship
  Business development forums

#### As the HR leader, you are expected to:

The role of a HR leader and director is constantly changing. The world of work now evolves around digital and technological advancements, which has a significant impact on the roles and responsibilities of leaders, managers and employees.

#### Peer Genius Membership

One-off Payment of £47 - 1 Year Access

Peer Genius provides a one-of-a-kind digital platform where you can access exclusive, thought-provoking and informative insight that is easily transferable into your professional life.

The resources, information and expert guidance allows you to reflect, strategies and implement the relevant ideas and methodologies to support your professional development, build your own resilience and efficiently achieve business objectives.



#### Sarah Potter

Founder of Peer Genius

Sarah Potter is the founder and chrector of Peer Genius. Her vision is to challenge the status quo, connect like minided people and embrace smarter and digital ways of working.

Sarah has extensive working background in Human Resources and recruitment. She has Master's in Human Resource Management and Level 7 ILM in Executive Coaching.

Sarah is passionate about supporting leaders to develop robust personal and business growth stategles. She has volunteered at universities (such as Birmingham Chy University) to apeara and ment future HR leaders as well as at CIPD as the Networking Project Lead.

Showcase Your Business at a Peer Genius Event

As a sponsor with Peer Genius, you will have access to:



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Therefore, it's important to stay at the forefront of your industry and maintain your status.

- Be the go-to-person for your organisation's people needs
  Understand emerging technological advancements
  Deliver ROI on the organisation's people strategy
  Be a formal motossador'
  Ensure the organisation stays competitive
  Remain professional and resulter at all times
  Be the morel compets of the organisation





- A 10 minute speaker slot to a captive audence of at least 15 decision makers
  A range of sectors to expand your reach
  The right audence to showcase your client success
  A slotber yet refactive way to promote the benefits of your services
  A promotional video to be posted on an extensive Peer Genius social media
  network





## Caroline Bublik – InspireMe Coaching, Personal Development Coaching

# **Project Outline**

The client wanted to enhance the brand and create new digital coaching programs and relevant marketing and sales processes. DiscoverChange helped to design and create webinars and social media campaigns, as well as implement a strategic email marketing follow-up system for new subscribers. With value-driven downloadable content and strategically designed sales pages and digital fulfilment, DiscoverChange helped to launch the first campaigns and the client was able to generate dozens of leads within a very short period of time. Due to increased brand awareness, the client now has a large and active online subscription and continuous public speaking engagements.





Caroline Doris Randell Bublik 27 August 2019

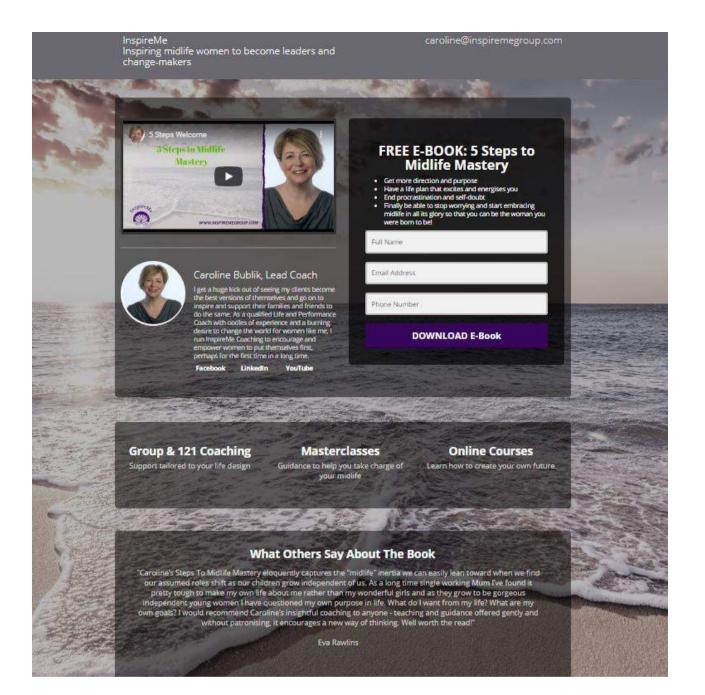
Just wanted to post a huge thank you to Susanne and Ed! My first funnel has generated 20 organic leads. So exciting! Just have to keep the momentum going now

## **Development Consisted Of:**

- Branding strategy and online profiles
- Social media engagement strategy
- Services creation and promotion
- Sales funnel design and creation
- Support with resources and graphics
- Email marketing automation
- One-to-one training and technical support
- Social media posts and advertising

"Over the past few months of working with Susanne and Ed at Discover Change, I've made more progress with regards to understanding my brand and how to help my ideal clients find me than I've made in the last 6 years I've been in business! Susanne makes the branding and marketing process not only simple but also fun and I've thoroughly enjoyed my meetings and calls with her. In my experience, working with a business coach can be a bit stressful but the Discover Change experience has been completely the opposite for me and has shown me a model of working with clients that I hope to emulate with my own. If you are feeling a bit "stuck" with regards to your business, I would recommend getting in touch with Susanne without delay: unsticking businesses is definitely her speciality! Thanks guys"

## **Caroline Bublik**



# Webinar Series: 5 Steps to Midlife Mastery



Join the 30 Day Challenge



## Favour Onabanjo – TalentsBrand, Business Coaching

# **Project Outline**

The client wanted to launch a new concept that supports new entrepreneurs and start-ups with their personal and business development. DiscoverChange enhanced the existing website, launched a Facebook business page, and designed a comprehensive online membership platform to promote programmes and services. In the development of the processes, DiscoverChange has created numerous sales pages and social media marketing campaigns that have led to a large number of event and webinar bookings, along with an automated email marketing campaign that regularly communicates with subscribers. Due to increased brand awareness, the client has continued to benefit from public speaking engagement offers and has been offered international contracting opportunities.





# **Development Consisted Of:**

- Business concept design and creation
- Support in workshop delivery
- Services design and promotion
- Public speaking training and resources
- Membership platform design and creation
- Social media posts and advertising
- Feedback on webinars and workshops
- Technical training for a range of platforms

I have been working with DiscoverChange for nearly 2 years now. DiscoverChange has helped TalentsBrand to implement so many processes in order to effect smart working as well as generating more leads thereby increasing income. Among many processes they have implemented for us are; Email marketing which was set up via Mailchimp and linked it to our website. They also worked on our Facebook page ensuring we follow the right marketing strategies. They did a remarkable work on our training platform. This was created from the scratch and now we have started making sales from this platform. Another great work by DiscoverChange was the face lift out our website which now looks professional and fit for purpose. Overall, DiscoverChange are highly professional in their dealings. They are passionate about their work with great attention to details. They have always worked to ensure that the solution provided fit your business needs. I also believe that their prices are highly competitive. I will recommend DiscoverChange if you are looking to transform your business digitally with process that works.

## Favour Bolaji



# Welcome to TalentsBrand

TalentsBrand is about bringing women together to bring the best out of them and helping them achieve their true purpose. We help women to build on their skills and talent to become successful entrepreneurs, and we do this by providing resources, organising workshops and events, and providing 1-2-1 training and support.

#### Our Mission

Coaching and training individuals and groups who want to unleash their potential and achieve their career, professional and business goals. The training is focused on empowering individuals to identify and build on their strengths and values, and becoming more effective in the work environment.







### About Favour Bolaji

Founder of TalentsBrand

I am a public speaker, personal development coach supporting others to live life to fullest. I am supporting so many wome entrepreneurs in starting and growing their businesses while enjoying what they do.

We work with many women who need clarity on their career path as well as those who are not happy with their career/business or basically need a change in their lives





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#### Starting and Growing Your Business Workshop Cynthia Frimporg

I attended TalentsBrand workshop "Starting and Growing Your Business". The session was about how to start and Grow Your Business. Before today, I wasn't sure about how I can I can use my strength and passion to create a business but now I know how I can turn my passion into business. I previously find it challenging in thinking about what kind of business I can create, now I have realised that I can do many things with my strength and weaknesses.

I am determined to create a business within the next 2 weeks. I just want to say thank you to the trainer (Favour) for all the information received from this workshop.

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